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19 **UNITED STATES DISTRICT COURT**  
20 **NORTHERN DISTRICT OF CALIFORNIA**

21 DUANE WATERS, DEBRA  
22 TURNER and RUDY FAJARDO,  
23 on behalf of themselves, all others  
24 similarly situated and the general  
25 public,

26 Plaintiffs,

27 vs.

28 AT&T SERVICES, INC. (formerly  
SBC Services, Inc.) and DOES 1  
through 10;

Defendants.

Case No: CV 09-3983 BZ

**PLAINTIFFS' MEMORANDUM  
OF POINTS AND AUTHORITIES  
IN SUPPORT OF ADEQUACY OF  
FORMER EMPLOYEES AS  
CLASS REPRESENTATIVES IN  
RESPONSE TO AUGUST 5, 2010  
ORDER**

**Under submission  
Courtroom G**

TO THE COURT AND ALL INTERESTED PARTIES, PLEASE TAKE  
NOTICE THAT:

In response to the Court's Order of August 5, 2010, and the Court's  
concerns expressed at the August 4, 2010 hearing on the motion for preliminary  
approval of the class settlement, Plaintiffs Duane Waters, Debra Turner and Rudy  
Fajardo hereby submit the following memorandum of points and authorities

1 demonstrating that a former employee can adequately represent employed class  
2 members beyond the period of the representative's employment.

### 3 4 **I. INTRODUCTION**

5 It is well established that former employees, such as Plaintiffs Duane Waters,  
6 Debra Turner and Rudy Fajardo, can be adequate class representatives in a lawsuit  
7 on behalf of both current and former employees and may seek damages on behalf of  
8 the class beyond the period of their own employment. Indeed, it has been widely  
9 recognized that former employees often make *better* class representatives than current  
10 ones since they have no fear of reprisal for their participation in the action and  
11 therefore are more likely to push for a better result on behalf of the class. The courts  
12 have also noted that if former employees were deemed to be inadequate class  
13 representatives for classes that include current employees, employers would be  
14 encouraged to discharge those employees suspected as most likely to initiate actions  
15 against the company. In light of the clear line of authority holding that former  
16 employees are adequate class representatives for current employees seeking damages,  
17 Plaintiffs' motion for preliminary approval of the class action settlement should be  
18 granted.

### 19 20 **II. FORMER EMPLOYEES ARE ROUTINELY APPROVED AS** 21 **REPRESENTATIVES FOR CLASSES THAT INCLUDE PRESENT AND** 22 **FORMER EMPLOYEES IN ACTIONS FOR DAMAGES.**

23 In numerous cases, courts have uniformly determined that former employees  
24 were adequate class representatives in actions seeking damages on behalf of both  
25 former and current employees. For example, in *Glass v. UBS Financial Services, Inc.*,  
26 2007 WL 221862 (N.D. Cal. 2007), *affirmed* 331 Fed. Appx. 452 (9th Cir. 2009), the  
27 District Court approved, and the Ninth Circuit affirmed, a class action settlement in  
28 a wage and hour case where, as here, the class representatives were former employees

1 seeking damages on behalf of both former and current employees beyond the date of  
2 their employment. The Court in *Glass* specifically rejected the proposition that former  
3 employees could not be adequate representatives for current employees:

4  
5 [T]here is no conflict between the named plaintiffs and  
6 class members who are current employees of defendants.  
7 Both former and current employees are equally interested  
8 in obtaining compensation for the assertedly unlawful  
9 practices set forth in the complaint. The fact that, in any  
10 given case, some of the class members may have potential  
11 claims in addition to those raised by the named plaintiffs  
12 does not necessarily create a conflict of interest between  
13 the named plaintiffs and such class members.

14  
15 Here, the purpose of the instant settlement is to provide  
16 compensation for assertedly unlawful practices occurring  
17 during the class period. Notably, the settlement provides  
18 for a release only of claims “arising during the Class  
19 Members' Released Period,” which ends on the date of  
20 final approval of the settlement, (*see* Amended Joint  
21 Stipulation of Settlement ¶¶ 8, 48-49), and, thus, does not  
22 preclude any class member from filing suit against UBS for  
23 any future violation of the law. Consequently, if any class  
24 member is of the view that defendants' ongoing policies are  
25 unlawful, they remain free to challenge such policies in a  
26 future lawsuit.

27 2007 WL 221862 at 10; *see also Glass v. UBS Financial*, 331 Fed. Appx. at 455  
28

1 (affirming adequacy of former employees as class representatives, and citing  
2 *Cummings v. Connell*, 316 F.3d 886, 896 (9th Cir.2003) *cert. denied*, 539 U.S. 927  
3 for the proposition that “this circuit does not favor denial of class certification on the  
4 basis of speculative conflicts.” ).

5 The same logic applies with equal force in this action. The class  
6 representatives in this case have every incentive to fairly and adequately protect the  
7 interests of the class by seeking compensation for the Defendant’s alleged failure to  
8 pay wages for overtime during the relevant class period. In fact, the court-approved  
9 class action settlement in *Glass* involved the identical factual scenario as the instant  
10 *Waters* matter, *i.e.*, the covered class period extended through the date of the  
11 preliminary approval of the motion for class certification. Further, in the event that  
12 there are issues that arise after the conclusion of this lawsuit, current and future  
13 employees are free to challenge them in a future lawsuit.

14 In addition to *Glass*, there are numerous other cases in which the courts  
15 determined that former employees were adequate class representatives. *See, e.g., U.S.*  
16 *Fidelity & Guar. Co. v. Lord*, 585 F.2d 860, 874 (8th Cir. 1978) (“It is well settled  
17 that, even if the class representatives are no longer employees, they may nonetheless  
18 be adequate representatives of a class of past and present employees.”) *cert. denied*,  
19 440 U.S. 913 (1979); *Cross v. National Trust Life Insurance Company*, 553 F.2d.  
20 1026, 1030-33 (6th Cir. 1977) (“The fact that plaintiffs are no longer employees of the  
21 defendant does not deprive them of standing to represent a class of current and  
22 prospective employees.”); *Kouba v. Allstate Ins. Co.*, 1981 WL 16495, \* 3, fn. 3 (E.D.  
23 Cal. 1981) (“former employees may be adequate representatives of past and present  
24 employees”); *Guzman v. VLM, Inc.*, 2008 WL 597186, \* 7 (E.D.N.Y. 2008) (holding  
25 that former employees were adequate representatives in wage and hour class action for  
26 money damages on behalf of current and former employees for a period that extended  
27 beyond the date of the named plaintiffs’ employment).

1           Indeed, it has long been recognized that former employees may actually be  
2 *better* class representatives than current ones as they are free from any possible  
3 coercion by their employer. This rationale was addressed by the Court in *Wetzel v.*  
4 *Liberty Mut. Ins. Co.*, 508 F.2d 239, 247 (3d Cir. 1975), *cert. denied*, 421 U.S. 1011  
5 (1975), a class action for employment discrimination in which the court rejected the  
6 proposition that former employees were not adequate class representatives:

7           Plaintiffs who were former employees of the company,  
8 being familiar with (the company's) employment practices  
9 and being free from any possible coercive influence of  
10 management...are better situated than either job applicants  
11 or present employees to present an intelligent and strongly  
12 adverse case against (the company's) alleged discriminatory  
13 practices.” [quoting *Mack v. General Electric*, 329 F. Supp  
14 72, 76 (E.D. Pa. 1971)]. Moreover, were the position  
15 advanced by [defendant] adopted, employers would be  
16 encouraged to discharge those employees suspected as most  
17 likely to initiate a [lawsuit] in the expectation that such  
18 employees would thereby be rendered incapable of bringing  
19 the suit as a class action.

20 508 F.2d at 247.

21           The notion that former employees make better class representatives because  
22 they are less likely to fear retaliation from their employer has been adopted in  
23 numerous other cases. *See, e.g., In re FedEx Ground Package System, Inc.*, --- F.R.D.  
24 ---, 2008 WL 7764456, \*6 (N.D. Ind. 2008) (recognizing the benefits of having  
25 former employees represent classes that include both former and current employees  
26 since they are familiar with the company's employment practices and free from any  
27 coercive influence of company's management.); *Fujita v. Sumitomo Bank of*  
28

1 *California*, 70 F.R.D. 406, 411 (N.D. Cal. 1975) (holding that former employees,  
2 none of whom worked for defendant-company at the time of the filing of their  
3 complaint, adequately represented a class of current and former employees and “may  
4 well be better situated than job applicants or present employees to present an  
5 intelligent and strongly adverse case against the employer's alleged [unlawful]  
6 practices.”).<sup>1/</sup>

7 Similarly, in *Walker v. Bankers Life & Cas. Co.*, No, 2007 WL 2903180, \*11  
8 (N.D. Ill. 2007), the court deemed that the named plaintiff, who stopped working for  
9 the defendant in July 2004 and filed the lawsuit in 2006, was an adequate  
10 representative for a class of persons employed from September 2002 through the  
11 conclusion of the action. The court emphasized that “[f]ormer employees may provide  
12 superior representation in claims against the employer on behalf of current  
13 employees.” *Walker*, 2007 WL 2903180, at \*7.<sup>2/</sup> See also *Kouba v. Allstate Ins. Co.*,  
14 1981 WL 16495, \*3 (E.D. Cal. 1981) (holding that “the subtle fear of covert  
15 retribution that current employees may sometimes have (whether warranted or  
16

17  
18 1. In *In re FedEx Ground Package System, Inc.*, *supra*., the Court  
19 emphasized that “[i]n the employment context, courts have held that former  
20 employees have standing to represent a class consisting of both current and past  
21 employees.” *Id* at 5. The Court reasoned that there was no antagonism between  
22 the interests of the plaintiffs and other members of the class they sought to  
23 represent since the “plaintiffs signed the same standard Operating Agreement and  
24 were classified as independent contractors . . . [and] were subject to the same  
25 regulations regarding their appearance, trucks, delivery methods, and working  
26 hours. Whether they were improperly classified as independent contractors affects  
all of them equally, as it entitles both former and current drivers to additional  
benefits and compensation....” *Id* at 6. The same reasoning applies in this case in  
that both current employees and the named Plaintiffs were allegedly improperly  
classified by Defendant.

27 2. *Walker* was subsequently de-certified on other grounds, having nothing  
28 to do with the adequacy of the class representative. See *Walker v. Bankers Life &  
Cas. Co.*, 2008 WL 2883614 (N.D. Ill. 2008).



1 otherwise), may suggest that in some cases former employees may be in a better  
2 position to represent the class of current employees than are current employees  
3 themselves.”).

4 In this case, the controlling authority supports a finding that the named  
5 Plaintiffs, who are former employees of Defendant, are adequate, if not superior,  
6 representatives in a case seeking damages for the class that includes current employees  
7 and others who may have worked beyond the period of the named Plaintiffs’  
8 employment.

9  
10 **III. THE NAMED PLAINTIFFS IN THIS ACTION CAN AND WILL**  
11 **FAIRLY AND ADEQUATELY REPRESENT THE PROPOSED CLASS**  
12 **INCLUDING CURRENT AND FORMER EMPLOYEES.**

13 Fed.R.Civ.P. 23(a)(4) requires that class representatives be able to “fairly and  
14 adequately protect the interests of the class.”<sup>2/</sup> “Adequate representation depends on  
15 the qualifications of counsel for the representatives, an absence of antagonism, a  
16 sharing of interests between representatives and absentees, and the unlikelihood that  
17 the suit is collusive.” *Crawford v. Honig*, 37 F.3d 485, 487 (9th Cir. 1994) [citations  
18 omitted]. In this case, the named Plaintiffs share the same interests as the other class  
19 members in seeking redress from Defendant. Rather than being antagonistic, the  
20 interests of the proposed class representatives are identical to those of the proposed  
21 class members.

22 The named Plaintiffs were subjected to the same employment practices that  
23 current employees face, namely their mis-classification as “exempt employees” who  
24 were not paid overtime. The fact that the Plaintiffs are no longer employees does not  
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26 3. The standards for certification of an FLSA collective action under 29  
27 U.S.C. § 216(b) are more lenient than the class action certification standards under  
28 FRCP 23. See *Leuthold v. Destination America, Inc.*, 224 F.R.D. 462, 468 (N.D.  
Cal. 2004); *Jackson v. New York Tel. Co.*, 163 F.R.D. 429, 431 (S.D.N.Y. 1995).

1 mean that they are unable to adequately represent the class given the fact that they  
2 faced the exact same classification issues faced by current employees. Plaintiffs'  
3 counsel has obtained discovery from Defendant, as well as surveys from numerous  
4 present and former employees, confirming that the classification of Sr. Analysts in  
5 effect during Plaintiffs' employment is consistent with the classification in effect  
6 throughout the class period.<sup>4/</sup> Under these circumstances, the fact that the named  
7 Plaintiffs are no longer employed by Defendant does not in any manner diminish their  
8 ability to represent the class in seeking damages and restitution for periods beyond  
9 their employment.<sup>5/</sup>

10 This case centers on Defendant's allegedly unlawful practice of mis-classifying  
11 employees, both former and current, as being exempt from federal and state overtime  
12 law. Thus, there exist overriding questions of fact and law common to both former  
13 and current employees as to whether the Defendant's policy and practice of classifying  
14 each putative class member as exempt from the requirement to pay overtime was  
15 unlawful. Former and current employees alike are entitled to compensation that they  
16 were deprived of as a result of this alleged mis-classification. As the Ninth Circuit  
17 held in *Glass*, the named plaintiffs in this action are "equally interested in obtaining  
18 compensation for the assertedly unlawful practices set forth in the complaint." *Glass*,  
19 2009 WL 1360920, at \*1. Indeed, as discussed above, there are numerous reasons  
20 why the named plaintiffs in this action are even better representatives than a current  
21 employee would be.

22 Counsel for Plaintiffs have diligently obtained all necessary information to  
23 evaluate the potential damages incurred by both current and former employees of  
24

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25 4. In May 2009, prior to the filing of this lawsuit, the position of Sr.  
26 Database Administrator was re-classified as non-exempt.

27 5. Plaintiffs' counsel has obtained surveys from approximately 67 current  
28 employees of Defendant, who were employed in the covered positions during the  
class period. *See* Declaration of V. James DeSimone at ¶ 2.



1 AT&T Services, Inc. Moreover, not permitting former employees to represent current  
2 employees would be both judicially and economically inefficient and encourage an  
3 unnecessary multiplicity of action. Accordingly, this Court should grant Plaintiffs'  
4 Motion for Preliminary Approval of Class Action Settlement and Provisional  
5 Certification of the Class.

6  
7 **VI. CONCLUSION**

8 The named Plaintiffs, who are former employees of Defendant AT&T Services,  
9 and who are being represented by diligent and experienced counsel, are adequate class  
10 representatives for the proposed class of current and former employees of Defendant.  
11 There is no conflict between current employees and former employees in this action  
12 for damages based on alleged mis-classification and failure to pay overtime. Indeed,  
13 as former employees, Plaintiffs have been able to vigorously advocate on behalf of the  
14 class without fear of retaliation by Defendant. Moreover, Plaintiffs are familiar with  
15 the employment practices at issue in this case, and Plaintiffs' counsel has received  
16 information from numerous current employees and from Defendant, which enable  
17 them to adequately represent the interests of both current and former employees.  
18 Accordingly, Plaintiffs respectfully request that the Motion for Preliminary Approval  
19 of the Class Action Settlement be granted.

20  
21 DATED: August 23, 2010

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